

# Advanced IT Support Technician Diploma with CompTIA



The Advanced IT Support Technician Diploma is intended for anyone already in an IT role who has a responsibility for network maintenance and management.



**Do you want to work in IT? This diploma can help you gain the skills and certifications required to work in roles such as IT Technician or IT Support Technician.**

## Build up your career with specialist training - Let's get technical!

The IT profession is one with many levels of expertise - if you're one of the best, prove it to employers. Build your diploma to suit your needs with a bespoke training plan and take control of your career.

## Get a job as a highly trained IT Technician

Our Advanced IT Support Technician Diploma is recognised by employers nationally and internationally. As we build your diploma around your experience and career goals, you're guaranteed to get real value out of your training, as you build up skills that will help you progress.

## What will you get in return?

This diploma paves the way for new doors to open within the IT industry, for those with a real passion for IT. Many of our students have used their diploma as a stepping stone to a promotion, having proved to employers the scope of their skills. This has increased their earning potential and allowed them to work doing something they love.

Our training is valued due to its practical nature and flexible format and it puts you in control. Our team is here to help you establish the skills that you'd like to focus on, with your

end goal in mind. Then, work your way through the course, at home, from work, or in a local centre, at a pace to suit you. We're here to help, whichever way you choose to do it.

## Aims and Objectives

Our Advanced IT Support Technician Diploma takes you through the essential skills to work as an effective IT Technician and help set you up to take a professional CompTIA IT certification\* if desired.

*\*For details regarding professional exam certification please speak with one of our Course Advisors.*

## Pre-Requisites

Basic IT awareness would be preferred before starting this course. Speak to your Course Advisor for more information.

## Career Path

With the study of this diploma you'll be setting yourself up for a rewarding career in a fast-paced and ever changing industry. You will be able to apply for roles such as IT Support Engineer, IT Support Officer, Systems Engineer, IT Manager and more.



**CPD Points 250**

*(Awarded CPD points upon successful completion).*

## Core Courses

### A+ Series 2016

CompTIA A+ provides the knowledge and skills necessary for a career in PC support. This course is designed to help you learn the skills required to gain an internationally recognised and endorsed IT accreditation.

### Network+

The Network+ course will give you all the knowledge and skills you need to get a job as a network or system administrator. You will also gain necessary skills needed to gain a Network + certification.

### Security+

This course will help you progress your IT and network administration knowledge and help you understand systems security. Successful completion of this course means you would be well placed to go on and gain the CompTIA Security+ qualification.



## Elective courses (choose one)

- **CompTIA Cloud+**
- **Communication Skills for IT Specialists**
- **Project Management Fundamentals**
- **MTA Security Fundamentals**
- **MTA Database Administrator Fundamentals**
- **MTA Server Administration Fundamentals**
- **Routing and Switching Fundamentals Series CCNA**

Alternative choices are available. Please talk with your Course Advisor.

## IT skills for career success with Pitman Training

If you are looking to work in the IT industry but feel that you have little experience, then our IT courses could be the perfect solution for you.

Pitman Training IT courses will teach you how to handle essential computer maintenance, manage PCs, operating systems and networks, support LANS and internet access set up, communicate well with all types of users, and project manage IT developments.

Cloud computing has been rapidly spreading across businesses over the last few years, enabling teams to work remotely, changing the way we work.

Having the knowledge required to not only resolve issues in the office, but also being able to assist remote teams with IT challenges is essential, and a skill in high demand by employers worldwide.

To discuss your current skills and aspirations call now:

**020 7256 6668**

[www.pitmanlondon.co.uk](http://www.pitmanlondon.co.uk)

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### Guideline Learning Time

**250 hours flexi study or 10 weeks full-time**  
(Full-time based on approx 20-30 hours a week)